



# CHILD DEVELOPMENT CENTRE

(Operated by the Cerebral Palsy Association of Prince George & District)

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## 2009 Post-Service Questionnaire

### **2. Did we help your child's development?**

- My child went for 2 assessments with \_\_\_\_\_. The \_\_\_\_\_ assessed her abilities and gave me info about resources and techniques to help her development. (0903)
- It was good to have help with her development and give me ideas of where she was and what to do to help her progress. (0904)
- Very helpful with information to help my child. Very friendly. (0905)
- It's a very long day of work. (0906)
- Gave me peace of mind. (0907)
- I loved the facility and our physiotherapist (Jaclyn) was excellent! She worked with X and made sure we had all the info we need to do the exercises at home! (0913)
- Anu & Jaclyn always gave us good suggestions to enhance X's development. (0914)

### **3. Did you feel supported by us?**

- Thank you, not only did you help my daughter, but gave me hope to make it through difficult times. (0904)
- Made me feel like I was doing the best I could for my child. (0905)
- Yes, but the wait is usually long and tiring. (0906)

### **4. Should we do anything differently?**

- Not from my point of view. (0901)
- The only thing I would do differently is this: have an initial meeting between the \_\_\_\_ and the parent without the child present. So that the \_\_\_\_ and parent are not discussing the concerns/worries/issues about the child with the child present. I do not want my child feel that there is something wrong with her. (0903)
- Not that I can think of. (0904)
- None that I could think of. (0906)
- Confirm appointments or give appointment cards for clients who have a long time between appointments. (0907)
- I think that these children need to be followed when returned to natural family. (0909)
- No, I was happy with everything. (0912)
- We were sad to leave. (0918)

**5. Would you recommend us to other families?**

- Your facility but not \_\_\_\_\_. (0902)
- Yes, your services are great. (0904)
- Already have. (0911)
- Yes, you guys gave me and my fiancé good info and was excellent support. (0912)
- Absolutely! (0913)
- Absolutely! (0914)
- We do daily. (0918)

**6. Comments:**

- We found the methods that \_\_\_\_ used to be invasive and not effective. (0902)
- My comments for #4 are very important!! Hopefully this is how it will be done in the future. Thank you for your service. (0903)
- Going to Physio was one of the highlights of my week. Seeing my son grow & develop new skills each time was an amazing thing to see. Thank you for everything. We miss you. (0905)  
Lynn B – Thank you for all of your support during X’s first 2 years of life. My family will never forget you and the times you spent with X. Thank you, XXXX (0905)
- A bigger waiting room, more comfortable chairs, especially for a child in a wheelchair – somewhere where a child could lay for a while. Thanks. (0906)
- Very happy with your services. (0908)
- You do excellent work – thanks! (0909)
- I am very happy with the services my son received. The therapists and programs offered were outstanding. Early intervention is so important and I know my son is where he is at today with his development because of the services of the CDC. It is too bad that the school district has so little to offer to kids with special needs. I would (and do) recommend the CDC to other families. (0910)
- X has progressed well with your help and continues to progress more every day. Thank you. (0912)
- Both ladies were wonderful. Anu will be missed. (0914)
- My child enjoyed her preschool very much. Good intro to “structured” classroom socialization. (0915)
- CDC has been a huge help for both of my kids. It is nice to have that support in our city. (0916)